



August 19, 2010

Mr. Whittington
Merced County Association of Governments
369 W. 18th Street
Merced, CA 95340

RE: YARTS Monthly Report: July 1 - 31, 2010

Dear Mr. Whittington,

In accordance with the summer contract agreement between the Yosemite Area Transportation System Joint Powers Authority (YARTS JPA) and VIA Adventures, Inc. attached please find the monthly summary of operating statistics for July 1 – 31, 2010.

Please feel free to contact me directly at 384-1315 should you have questions or need additional information.

Sincerely,

Denise Demery
YARTS Program Manager

RIDERSHIP

From 7/1/2010 to 7/31/2010

A total of 9278 passengers were carried on the HWY 140 system by VIA. Of these, 991 were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	YCS	NPS	Other	Total Employees	Adult Paid	Sr/Child Paid	Commuter Paid	Child Free	Amtrak Paid	Total Paid	Total
7/1/2010	42	80	9	131	124	10	23	6	24	181	318
7/2/2010	12	74	7	93	151	8	28	7	19	206	306
7/3/2010	10	26	2	38	151	8	8	24	37	204	266
7/4/2010	12	5	3	20	175	7	9	30	16	207	257
7/5/2010	2	24	3	29	115	17	9	14	80	221	264
7/6/2010	8	127	8	143	190	7	20	12	29	246	401
7/7/2010	0	98	4	102	166	5	15	29	15	201	332
7/8/2010	2	97	3	102	128	22	29	12	25	204	318
7/9/2010	0	54	0	54	174	19	18	7	40	251	312
7/10/2010	0	50	5	55	118	6	7	18	50	181	254
7/11/2010	2	39	5	46	79	2	3	3	34	118	167
7/12/2010	3	102	16	121	100	4	17	3	32	153	277
7/13/2010	8	107	10	125	120	6	18	7	23	167	299
7/14/2010	0	87	10	97	166	13	24	19	17	220	336
7/15/2010	5	87	10	102	174	9	12	12	31	226	340
7/16/2010	6	49	5	60	186	9	6	6	28	229	295
7/17/2010	17	42	2	61	168	5	4	19	35	212	292
7/18/2010	4	30	7	41	132	10	2	4	26	170	215
7/19/2010	40	83	4	127	166	4	21	26	49	240	393
7/20/2010	0	124	6	130	140	18	25	19	19	202	351
7/21/2010	2	101	0	103	160	10	33	11	56	259	373
7/22/2010	4	90	5	99	167	6	18	9	43	234	342
7/23/2010	16	48	5	69	157	2	18	10	32	209	288
7/24/2010	3	20	11	34	157	7	1	17	50	215	266
7/25/2010	11	27	1	39	162	7	5	9	40	214	262
7/26/2010	20	104	7	131	111	7	18	11	19	155	297
7/27/2010	54	90	5	149	117	12	21	17	37	187	353
7/28/2010	20	84	7	111	106	7	22	7	7	142	260
7/29/2010	4	105	5	114	144	8	21	17	20	193	324
7/30/2010	35	60	8	103	130	4	12	21	39	185	309
7/31/2010	11	21	1	33	132	3	14	10	19	168	211
Total	353	2,135	174	2,662	4,466	262	481	416	991	6,200	9,278
Percent	3.80%	23.01%	1.88%	28.69%	48.14%	2.82%	5.18%	4.48%	10.68%	66.82%	100.00%

Ridership Excluding Amtrak

Date	YCS	NPS	Other	Total Employees	Adult Paid	Commuter Paid	Child Free	Sr/Child Paid	Total Paid	Total
7/1/2010	42	80	9	131	124	23	6	10	157	294
7/2/2010	12	74	7	93	151	28	7	8	187	287
7/3/2010	10	26	2	38	151	8	24	8	167	229
7/4/2010	12	5	3	20	175	9	30	7	191	241
7/5/2010	2	24	3	29	115	9	14	17	141	184
7/6/2010	8	127	8	143	190	20	12	7	217	372
7/7/2010	0	98	4	102	166	15	29	5	186	317
7/8/2010	2	97	3	102	128	29	12	22	179	293
7/9/2010	0	54	0	54	174	18	7	19	211	272
7/10/2010	0	50	5	55	118	7	18	6	131	204
7/11/2010	2	39	5	46	79	3	3	2	84	133
7/12/2010	3	102	16	121	100	17	3	4	121	245
7/13/2010	8	107	10	125	120	18	7	6	144	276
7/14/2010	0	87	10	97	166	24	19	13	203	319
7/15/2010	5	87	10	102	174	12	12	9	195	309
7/16/2010	6	49	5	60	186	6	6	9	201	267
7/17/2010	17	42	2	61	168	4	19	5	177	257
7/18/2010	4	30	7	41	132	2	4	10	144	189
7/19/2010	40	83	4	127	166	21	26	4	191	344
7/20/2010	0	124	6	130	140	25	19	18	183	332
7/21/2010	2	101	0	103	160	33	11	10	203	317
7/22/2010	4	90	5	99	167	18	9	6	191	299
7/23/2010	16	48	5	69	157	18	10	2	177	256
7/24/2010	3	20	11	34	157	1	17	7	165	216
7/25/2010	11	27	1	39	162	5	9	7	174	222
7/26/2010	20	104	7	131	111	18	11	7	136	278
7/27/2010	54	90	5	149	117	21	17	12	150	316
7/28/2010	20	84	7	111	106	22	7	7	135	253
7/29/2010	4	105	5	114	144	21	17	8	173	304
7/30/2010	35	60	8	103	130	12	21	4	146	270
7/31/2010	11	21	1	33	132	14	10	3	149	192
Total	353	2,135	174	2,662	4,466	481	416	262	5,209	8,287
Percent	4.26%	25.76%	2.10%	32.12%	53.89%	5.80%	5.02%	3.16%	62.86%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Merced Mall/Targ	77	0.83%
Airport	30	0.32%
Merced College	7	0.08%
Mall (PG&E)	8	0.09%
Downtown (Court	17	0.18%
Amtrak	1097	11.82%
Transpo	389	4.19%
Catheys Valley	131	1.41%
MPMidtown	211	2.27%
Roadside Rest	845	9.11%
MPVstrCenter	327	3.52%
KOA	664	7.16%
MidPines	215	2.32%
MPPO	280	3.02%
Bug Hostel	379	4.08%
Cedar Lodge	153	1.65%
NPS Maintenance	351	3.78%
Barium Mine Rd	196	2.11%
El Portal PO	272	2.93%
YV Lodge	361	3.89%
YosVCenter	1348	14.53%
Curry Village	748	8.06%
Ahwahnee	158	1.70%
YosLodge	1000	10.78%
UC Merced	14	0.15%
Totals	9278	100.00%

LOAD FACTOR ANALYSIS : 7/1/2010 - 7/31/2010

Below please find the load factor calculations for the HWY 140 runs operated by VIA for 7/1/2010 through 7/31/2010. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

WITH AMTRAK

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
01C.1	1,008	778	77.18%	Inbound 5:25am from Catheys Valley to YV
02C.1	1,559	849	54.46%	Inbound 5:58am from Catheys Valley to YV
03B	1,553	1,006	64.78%	Inbound 7:00am Service to YV from Merced
04B	1,543	748	48.48%	Inbound 8:45am Service to YV from Merced
5B3	1,544	714	46.24%	Inbound Service 10:45am to YV from Merced
Ex 5B3	48	25	52.08%	Inbound Extra Svs 10:45am from Merced to YV
06B	1,505	680	45.18%	Inbound 5:00pm Service YV from Merced
07A	494	153	30.97%	Outbound 6:30am from Hostel to Merced
08B	1,504	735	48.87%	Outbound 10:00am Service from YV to Merced
9B4	1,551	1,412	91.04%	Outbound 4:00pm from YV to Merced
10B.1	1,544	492	31.87%	Outbound 4:35pm from YV to Mariposa
11B1	1,553	714	45.98%	Outbound 5:20 pm Service from YV to Merced
12.2B	1,540	613	39.81%	Outbound 5:45 pm Service from YV to Merced
14.2B	1,507	359	23.82%	Outbound 8:35 pm from YV to Merced
Total	18,453	9,278	50.28%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
01C.1	1,008	778	77.18%	Inbound 5:25am from Catheys Valley to YV
02C.1	1,044	606	58.05%	Inbound 5:58am from Catheys Valley to YV
03B	1,061	723	68.14%	Inbound 7:00am Service to YV from Merced
04B	1,048	499	47.61%	Inbound 8:45am Service to YV from Merced
5B3	1,030	487	47.28%	Inbound Service 10:45am to YV from Merced
06B	1,017	498	48.97%	Inbound 5:00pm Service YV from Merced
07A	494	153	30.97%	Outbound 6:30am from Hostel to Merced
08B	1,008	510	50.60%	Outbound 10:00am Service from YV to Merced
9B4	1,036	1,015	97.97%	Outbound 4:00pm from YV to Merced
10B.1	1,049	384	36.61%	Outbound 4:35pm from YV to Mariposa
11B1	1,061	540	50.90%	Outbound 5:20 pm Service from YV to Merced
12.2B	1,026	430	41.91%	Outbound 5:45 pm Service from YV to Merced
14.2B	1,019	239	23.45%	Outbound 8:35 pm from YV to Merced
Total	12,901	6,862	53.19%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
02C.1	515	243	47.18%	Inbound 5:58am from Catheys Valley to YV
03B	492	283	57.52%	Inbound 7:00am Service to YV from Merced
04B	495	249	50.30%	Inbound 8:45am Service to YV from Merced
5B3	514	227	44.16%	Inbound Service 10:45am to YV from Merced
Ex 5B3	48	25	52.08%	Inbound Extra Svs 10:45am from Merced to YV
06B	488	182	37.30%	Inbound 5:00pm Service YV from Merced
08B	496	225	45.36%	Outbound 10:00am Service from YV to Merced
9B4	515	397	77.09%	Outbound 4:00pm from YV to Merced
10B.1	495	108	21.82%	Outbound 4:35pm from YV to Mariposa
11B1	492	174	35.37%	Outbound 5:20 pm Service from YV to Merced
12.2B	514	183	35.60%	Outbound 5:45 pm Service from YV to Merced
14.2B	488	120	24.59%	Outbound 8:35 pm from YV to Merced
Total	5,552	2,416	43.52%	

WITHOUT AMTRAK

Daily - All Routes

Runs	Max Load Capacity	Ridership	Load Factor	
01C.1	1,008	778	77.18%	Inbound 5:25am from Catheys Valley to YV
02C.1	1,559	849	54.46%	Inbound 5:58am from Catheys Valley to YV
03B	1,553	989	63.68%	Inbound 7:00am Service to YV from Merced
04B	1,543	577	37.39%	Inbound 8:45am Service to YV from Merced
5B3	1,544	426	27.59%	Inbound Service 10:45am to YV from Merced
06B	1,505	574	38.14%	Inbound 5:00pm Service YV from Merced
07A	494	145	29.35%	Outbound 6:30am from Hostel to Merced
08B	1,504	577	38.36%	Outbound 10:00am Service from YV to Merced
9B4	1,551	1,287	82.98%	Outbound 4:00pm from YV to Merced
10B.1	1,544	484	31.35%	Outbound 4:35pm from YV to Mariposa
11B1	1,553	698	44.95%	Outbound 5:20 pm Service from YV to Merced
12.2B	1,540	548	35.58%	Outbound 5:45 pm Service from YV to Merced
14.2B	1,507	355	23.56%	Outbound 8:35 pm from YV to Merced
Total	18,405	8,287	45.03%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
01C.1	1,008	778	77.18%	Inbound 5:25am from Catheys Valley to YV
02C.1	1,044	606	58.05%	Inbound 5:58am from Catheys Valley to YV
03B	1,061	709	66.82%	Inbound 7:00am Service to YV from Merced
04B	1,048	384	36.64%	Inbound 8:45am Service to YV from Merced
5B3	1,030	301	29.22%	Inbound Service 10:45am to YV from Merced
06B	1,017	435	42.77%	Inbound 5:00pm Service YV from Merced
07A	494	145	29.35%	Outbound 6:30am from Hostel to Merced
08B	1,008	399	39.58%	Outbound 10:00am Service from YV to Merced
9B4	1,036	964	93.05%	Outbound 4:00pm from YV to Merced
10B.1	1,049	384	36.61%	Outbound 4:35pm from YV to Mariposa
11B1	1,061	527	49.67%	Outbound 5:20 pm Service from YV to Merced
12.2B	1,026	388	37.82%	Outbound 5:45 pm Service from YV to Merced
14.2B	1,019	235	23.06%	Outbound 8:35 pm from YV to Merced
Total	12,901	6,255	48.48%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
02C.1	515	243	47.18%	Inbound 5:58am from Catheys Valley to YV
03B	492	280	56.91%	Inbound 7:00am Service to YV from Merced
04B	495	193	38.99%	Inbound 8:45am Service to YV from Merced
5B3	514	125	24.32%	Inbound Service 10:45am to YV from Merced
06B	488	139	28.48%	Inbound 5:00pm Service YV from Merced
08B	496	178	35.89%	Outbound 10:00am Service from YV to Merced
9B4	515	323	62.72%	Outbound 4:00pm from YV to Merced
10B.1	495	100	20.20%	Outbound 4:35pm from YV to Mariposa
11B1	492	171	34.76%	Outbound 5:20 pm Service from YV to Merced
12.2B	514	160	31.13%	Outbound 5:45 pm Service from YV to Merced
14.2B	488	120	24.59%	Outbound 8:35 pm from YV to Merced
Total	5,504	2,032	36.92%	

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 140 runs for 7/1/2010 through 7/31/2010.

Daily - All Routes

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01C.1	25	579	16	104	9	11	34	0	778
02C.1	66	497	44	165	15	4	58	0	849
03B	25	79	19	647	82	61	76	17	1006
04B	5	28	5	413	77	46	3	171	748
06B	0	1	2	499	8	15	49	106	680
07A	0	0	0	89	0	3	53	8	153
08B	26	22	4	487	7	18	13	158	735
10B.1	20	179	12	204	37	10	22	8	492
11B1	25	161	26	374	49	21	42	16	714
12.2B	26	127	18	317	32	8	20	65	613
14.2B	2	20	1	289	15	9	19	4	359
5B3	11	1	4	325	30	23	32	288	714
9B4	122	441	23	553	55	33	60	125	1412
Ex 5B3	0	0	0	0	0	0	0	25	25
Total	353	2,135	174	4,466	416	262	481	991	9,278
Percent	3.80%	23.01%	1.88%	48.14%	4.48%	2.82%	5.18%	10.68%	100.00%

Weekdays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01C.1	25	579	16	104	9	11	34	0	778
02C.1	58	370	35	88	9	0	46	0	606
03B	22	76	13	437	51	44	66	14	723
04B	4	23	4	274	45	32	2	115	499
06B	0	1	2	364	5	14	49	63	498
07A	0	0	0	89	0	3	53	8	153
08B	8	10	4	349	7	15	6	111	510
10B.1	19	166	9	136	24	9	21	0	384
11B1	22	157	21	238	33	16	40	13	540
12.2B	16	117	8	205	21	5	16	42	430
14.2B	2	15	1	193	8	4	12	4	239
5B3	10	1	3	226	20	17	24	186	487
9B4	95	356	22	385	36	20	50	51	1015
Total	281	1,871	138	3,088	268	190	419	607	6,862
Percent	4.10%	27.27%	2.01%	45.00%	3.91%	2.77%	6.11%	8.85%	100.00%

Weekends/Holidays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
02C.1	8	127	9	77	6	4	12	0	243
03B	3	3	6	210	31	17	10	3	283
04B	1	5	1	139	32	14	1	56	249
06B	0	0	0	135	3	1	0	43	182
08B	18	12	0	138	0	3	7	47	225
10B.1	1	13	3	68	13	1	1	8	108
11B1	3	4	5	136	16	5	2	3	174
12.2B	10	10	10	112	11	3	4	23	183
14.2B	0	5	0	96	7	5	7	0	120
5B3	1	0	1	99	10	6	8	102	227
9B4	27	85	1	168	19	13	10	74	397
Ex 5B3	0	0	0	0	0	0	0	25	25
Total	72	264	36	1,378	148	72	62	384	2,416
Percent	2.98%	10.93%	1.49%	57.04%	6.13%	2.98%	2.57%	15.89%	100.00%

PASSENGER FARES BY TYPE EXCLUDING AMTRAK

Daily - All Routes

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
01C.1	25	579	16	104	9	11	34	778
02C.1	66	497	44	165	15	4	58	849
03B	25	79	19	647	82	61	76	989
04B	5	28	5	413	77	46	3	577
06B	0	1	2	499	8	15	49	574
07A	0	0	0	89	0	3	53	145
08B	26	22	4	487	7	18	13	577
10B.1	20	179	12	204	37	10	22	484
11B1	25	161	26	374	49	21	42	698
12.2B	26	127	18	317	32	8	20	548
14.2B	2	20	1	289	15	9	19	355
5B3	11	1	4	325	30	23	32	426
9B4	122	441	23	553	55	33	60	1287
Ex 5B3	0	0	0	0	0	0	0	0
Total	353	2,135	174	4,466	416	262	481	8,287
Percent	4.26%	25.76%	2.10%	53.89%	5.02%	3.16%	5.80%	100.00%

Weekdays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
01C.1	25	579	16	104	9	11	34	778
02C.1	58	370	35	88	9	0	46	606
03B	22	76	13	437	51	44	66	709
04B	4	23	4	274	45	32	2	384
06B	0	1	2	364	5	14	49	435
07A	0	0	0	89	0	3	53	145
08B	8	10	4	349	7	15	6	399
10B.1	19	166	9	136	24	9	21	384
11B1	22	157	21	238	33	16	40	527
12.2B	16	117	8	205	21	5	16	388
14.2B	2	15	1	193	8	4	12	235
5B3	10	1	3	226	20	17	24	301
9B4	95	356	22	385	36	20	50	964
Total	281	1,871	138	3,088	268	190	419	6,255
Percent	4.49%	29.91%	2.21%	49.37%	4.28%	3.04%	6.70%	100.00%

Weekends/Holidays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
02C.1	8	127	9	77	6	4	12	243
03B	3	3	6	210	31	17	10	280
04B	1	5	1	139	32	14	1	193
06B	0	0	0	135	3	1	0	139
08B	18	12	0	138	0	3	7	178
10B.1	1	13	3	68	13	1	1	100
11B1	3	4	5	136	16	5	2	171
12.2B	10	10	10	112	11	3	4	160
14.2B	0	5	0	96	7	5	7	120
5B3	1	0	1	99	10	6	8	125
9B4	27	85	1	168	19	13	10	323
Ex 5B3	0	0	0	0	0	0	0	0
Total	72	264	36	1,378	148	72	62	2,032
Percent	3.54%	12.99%	1.77%	67.81%	7.28%	3.54%	3.05%	100.00%

OPERATING STATISTICS

REVENUE MILES 07/01/10 - 07/31/10

From 07/01/10 through 07/31/10 VIA HWY 140 operated a total of 30,622 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekdays					
	Catheys Valley	01C.1	21	69	1,449
	Catheys Valley	02C.1	21	69	1,449
	Merced	03B	21	87	1,827
	Merced	04B	21	87	1,827
	Merced	06B	21	87	1,827
	Merced	5B3	21	87	1,827
	Midpines	07A	19	51	969
	Yosemite	08B	21	87	1,827
	Yosemite	10B.1	21	55	1,155
	Yosemite	11B1	21	87	1,827
	Yosemite	12.2B	21	87	1,827
	Yosemite	14.2B	21	87	1,827
	Yosemite	9B4	21	87	1,827
Total Mileage					21,465

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
	Catheys Valley	02C.1	9	69	621
	Merced	03B	9	87	783
	Merced	04B	9	87	783
	Merced	06B	9	87	783
	Merced	5B3	9	87	783
	Yosemite	08B	9	87	783
	Yosemite	10B.1	9	55	495
	Yosemite	11B1	9	87	783
	Yosemite	12.2B	9	87	783
	Yosemite	14.2B	9	87	783
	Yosemite	9B4	9	87	783
Total Mileage					8,163

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Holidays					
	Catheys Valley	02C.1	1	69	69
	Merced	03B	1	87	87
	Merced	04B	1	87	87
	Merced	06B	1	87	87
	Merced	5B3	1	87	87
	Merced	Ex 5B3	1	87	87
	Yosemite	08B	1	87	87
	Yosemite	10B.1	1	55	55
	Yosemite	11B1	1	87	87
	Yosemite	12.2B	1	87	87
	Yosemite	14.2B	1	87	87
	Yosemite	9B4	1	87	87
Total Mileage					994
Grand Total					30,622
Nonchargeable YARTS runs 5 and 9					0
Nonchargeable YARTS extras					0
YARTS Total					30,622

REVENUE HOURS

From 07/01/10 through 07/31/10 VIA HWY 140 provided a total of 1,063.10 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekdays					
	Catheys Valley	01C.1	21	2.25	47.25
	Catheys Valley	02C.1	21	2.25	47.25
	Merced	03B	21	2.90	60.90
	Merced	04B	21	3.10	65.10
	Merced	06B	21	3.30	69.30
	Merced	5B3	21	3.10	65.10
	Midpines	07A	19	1.50	28.50
	Yosemite	08B	21	3.10	65.10
	Yosemite	10B.1	21	1.90	39.90
	Yosemite	11B1	21	2.90	60.90
	Yosemite	12.2B	21	2.90	60.90
	Yosemite	14.2B	21	3.30	69.30
	Yosemite	9B4	21	3.00	63.00
Total Hours					742.50

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
	Catheys Valley	02C.1	9	2.25	20.25
	Merced	03B	9	2.90	26.10
	Merced	04B	9	3.10	27.90
	Merced	06B	9	3.30	29.70
	Merced	5B3	9	3.10	27.90
	Yosemite	08B	9	3.10	27.90
	Yosemite	10B.1	9	1.90	17.10
	Yosemite	11B1	9	2.90	26.10
	Yosemite	12.2B	9	2.90	26.10
	Yosemite	14.2B	9	3.30	29.70
	Yosemite	9B4	9	3.00	27.00
Total Hours					285.75

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Holidays					
	Catheys Valley	02C.1	1	2.25	2.25
	Merced	03B	1	2.90	2.90
	Merced	04B	1	3.10	3.10
	Merced	06B	1	3.30	3.30
	Merced	5B3	1	3.10	3.10
	Merced	Ex 5B3	1	3.10	3.10
	Yosemite	08B	1	3.10	3.10
	Yosemite	10B.1	1	1.90	1.90
	Yosemite	11B1	1	2.90	2.90
	Yosemite	12.2B	1	2.90	2.90
	Yosemite	14.2B	1	3.30	3.30
	Yosemite	9B4	1	3.00	3.00
Total Hours					34.85
Grand Total					1,063.10
Nonchargeable YARTS runs 5 and 9					0.00
Nonchargeable YARTS extras					0.00
YARTS Total					1,063.10

Passengers Left / Wheelchair Usage

Bus Full / # of Passengers Left

Run Date	Route	Total Left
7/6/2010	9B4	1
7/14/2010	9B4	9
7/29/2010	9B4	8
	Grand Total	18

Multi-Use Passes

Run Date	Route	Total Left
7/2/2010	11B1	4
7/3/2010	10B.1	11
7/4/2010	9B4	2
7/4/2010	14.2B	3
7/4/2010	11B1	4
7/4/2010	04B	7
7/4/2010	03B	3
7/7/2010	10B.1	6
7/7/2010	04B	7
7/9/2010	03B	4
7/10/2010	14.2B	1
7/10/2010	03B	1
7/10/2010	11B1	1
7/11/2010	03B	1
7/11/2010	11B1	1
7/12/2010	9B4	4
7/13/2010	04B	3
7/13/2010	14.2B	3

7/14/2010	01C.1	3
7/14/2010	03B	2
7/14/2010	11B1	2
7/15/2010	03B	2
7/15/2010	9B4	2
7/16/2010	02C.1	5
7/16/2010	03B	6
7/17/2010	14.2B	1
7/17/2010	03B	4
7/17/2010	12.2B	1
7/18/2010	03B	1
7/18/2010	04B	2
7/18/2010	11B1	4
7/19/2010	01C.1	1
7/19/2010	14.2B	2
7/20/2010	04B	6
7/20/2010	12.2B	5
7/21/2010	03B	1
7/21/2010	04B	6
7/21/2010	11B1	6
7/21/2010	14.2B	1
7/22/2010	12.2B	1
7/22/2010	14.2B	1
7/22/2010	02C.1	1
7/23/2010	10B.1	3
7/23/2010	04B	2
7/24/2010	03B	10
7/28/2010	04B	2

7/28/2010	11B1	2
7/28/2010	5B3	6
7/29/2010	02C.1	2
7/29/2010	03B	2
7/29/2010	11B1	2
7/29/2010	9B4	1
7/30/2010	02C.1	1
7/30/2010	04B	5
7/31/2010	5B3	2
7/31/2010	03B	4
	Grand Total	176

ACCIDENTS/INCIDENTS

There was one (1) accident/incident on VIA YARTS vehicle during the month of July 1 - 31, 2010. On July 19th incident occurred on Foresta Road where the YARTS bus mirrors was clipped by a passing pickup truck. Smart drive showed the YARTS driver was within the lane.

ROAD CALLS

There were zero (0) road calls during the month of July 1 - 31, 2010.

SERVICE DELAYS

There were sixteen (16) service delays during the month of July 1 - 31, 2010. Numerous additional service delays occurred due to summer and holiday traffic plus construction near Catheys Valley. (See Traffic Delays)

Hwy 140

7/3/10	Run 6	Service delayed 15 minutes in Merced due to mechanical problem. "See Missed Runs."
7/8/10	Run 12	Service delayed 45 minutes due to mechanical problem. "See Missed Runs."
7/13/10	Run 7	Service did not run due to operational error. "See Missed Runs".
	Run 6	Service delayed 16 minutes leaving Merced due to driver error. "See Missed Runs."
	Run 14	Service delayed 19 minutes leaving Yosemite due to earlier driver error. "See Missed Runs."
7/15/10	Run 6	Service delayed 18 minutes due to leaving Merced due to traffic and excess baggage.
	Run 14	Service delayed 20 minutes leaving Yosemite due to earlier delay in Merced and waiting for two customers to get back to the bus at Yosemite Lodge.
7/16/10	Run 6	Service delayed 1 hour and 30 minutes due to mechanical problems. "See Missed Runs".
	Run 12	Service delayed 1 hour and 30 minutes due to earlier mechanical problems. "See Missed Runs".
7/19/10	Run 3	Service delayed 20 minutes due to helicopter activity near Yosemite View Lodge
	Run 14	Service delayed 25 minutes due to mechanical problems. "See Missed Runs".
7/20/10	Run 9	Service delayed 24 minutes arriving at Amtrak due to traffic in the park and an accident in Midpines.
7/22/10	Run 4	Service delayed 15 minutes getting to the park entrance due to an RV problem near KOA.

7/27/10	Run 7	Service did not run due to operational error. "See Missed Runs".
7/28/10	Run 4 Run 12	Service delayed 14 minutes due to mechanical problems. "See Missed Runs". Service delayed 30 minutes due to earlier mechanical problems. "See Missed Runs".

Mammoth:
None

MISSED RUNS

There were ten (10) missed VIA YARTS trips during the period of July 1 - 31, 2010.

Hwy 140:

7/3/10	Run 6	Service delayed 15 minutes in Merced due to mechanical problem.
7/8/10	Run 12	Service delayed 45 minutes due to mechanical problem.
7/13/10	Run 7 Run 6 Run 14	Service did not run due to operational error. Service delayed 16 minutes leaving Merced due to driver error. Service delayed 19 minutes leaving Yosemite due to driver error.
7/16/10	Run 6 Run 12	Service delayed 1 hour and 30 minutes due to mechanical problems. Service delayed 1 hour and 30 minutes due to mechanical problems.
7/19/10	Run 14	Service delayed 25 minutes due to mechanical problems.
7/27/10	Run 7	Service did not run due to administration error.
7/28/10	Run 12	Service delayed 30 minutes due to earlier mechanical problems.

Mammoth:
None

EXTRA TRIPS

There was one (1) extra Highway 140 VIA YARTS trips chargeable to YARTS operating during the period of July 1 - 31, 2010.

MAINTENANCE

VIA YARTS Buses are kept maintained regularly. Currently buses are rotated among runs to evenly distribute miles across the fleet. Regular buses are assigned to each route.

CUSTOMER SERVICE

A total of **588** YARTS customer inquiry calls were received in the VIA YARTS offices during the period from July 1 - 31, 2010. A comprehensive log of incoming calls by type, including calls regarding customer complaints, commendations, and recommendations is maintained and monitored continually.

Count on All Calls

- 226 Calls received on schedule issues and questions for Hwy 140 Corridor.
- 169 Calls received on Mammoth Lake schedule information.
- 0 Calls received on Coulterville schedule information.
- 30 Calls received on park information (lodging, tours, camping, etc.)
- 155 Miscellaneous calls (lost & found, hang up calls, etc.)
- 8 Calls received as customer complaints.
- 588** Total

CUSTOMER COMPLAINTS AND FOLLOW UP ACTIONS

There were eight (8) complaints received by phone and correspondence during the month of July 1 - 31, 2010.

- | | | |
|---------------|---------------|---|
| 7/5/10 | Run #1 | Received a call from a passenger at Yosemite View waiting for the 6:42am bus going to Yosemite.

Contacted the caller on the next workday and informed the person due to this date being the holiday this run was not running and only run #2 bus runs on weekends. |
| 7/6/10 | Run #3 | Received a call from a parent at the Midpine's Post Office stop complaining the bus has been late the last three days going to Yosemite and her daughter was late to work each day.

Explained to the caller there is construction on Highway 140 near Catheys Valley as well as the usual summer traffic going to and from the park. She wanted to know since we knew of the construction why wasn't the schedule adjusted |

accordingly. Informed the caller I would have management return her call but she did not want to leave her name or number.

7/11/10 Mammoth Passenger called and said several people were waiting at the Rush Creek Mammoth stop. Driver missed the stop.

Operations Manager informed the driver he must not only stop if he bypasses the entrance, but put on the 4-way flashers and get out and check stop for passengers. Future drivers will be instructed to make sure they stay alert so they won't miss the turn into the stop.

7/13/10 Run #7 Received numerous calls from regular passengers on this run looking for the bus.

Informed callers an operational error was made on our part and apologized for the inconvenience.

7/27/10 Run #7 Received calls from customers at Catheys Valley and other locations looking for the bus.

Informed callers an operational error was made on our part and apologized for the inconvenience.

OTHER

Wheel Chair Request

There were zero (0) wheelchair request for the month of July 1 – 31, 2010. Seven (7) wheelchair buses are available to accommodate YARTS passengers who request transportation 48 hours in advance and in accordance with ADA and transit requirements.

Traffic Delays

There were several service delays from 8 to 60 minutes in duration due to late train arrivals, construction on Highway 140 near Catheys Valley and summer traffic going to and from the park during the month of July 1 – 31, 2010.

RIDERSHIP

A total of 1,598 passengers were carried on the HWY 120E/395 system by VIA. Of these, 37 were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	YCS	NPS	Other	Total Employees	Adult Paid	Sr/Child Paid	Commuter Paid	Child Free	Amtrak Paid	Total Paid	Total
7/1/2010	0	0	0	0	11	3	0	0	5	19	19
7/2/2010	0	0	0	0	13	0	0	1	0	13	14
7/3/2010	0	0	0	0	28	0	0	4	2	30	34
7/4/2010	0	0	0	0	25	0	0	0	0	25	25
7/5/2010	0	0	0	0	20	0	0	0	1	21	21
7/6/2010	0	0	0	0	37	8	0	6	0	45	51
7/7/2010	0	0	0	0	44	5	0	3	0	49	52
7/8/2010	0	0	0	0	48	2	0	10	3	53	63
7/9/2010	0	0	0	0	61	5	0	10	0	66	76
7/10/2010	0	0	0	0	56	9	0	10	0	65	75
7/11/2010	0	0	0	0	39	3	0	4	0	42	46
7/12/2010	0	0	0	0	36	0	0	5	1	37	42
7/13/2010	0	0	0	0	43	2	0	2	1	46	48
7/14/2010	0	0	0	0	43	11	0	0	0	54	54
7/15/2010	0	0	0	0	36	3	0	4	0	39	43
7/16/2010	0	0	0	0	36	2	0	2	2	40	42
7/17/2010	0	0	0	0	46	1	0	0	1	48	48
7/18/2010	0	0	0	0	34	0	0	0	0	34	34
7/19/2010	0	0	0	0	42	15	0	8	0	57	65
7/20/2010	0	0	0	0	42	3	0	4	0	45	49
7/21/2010	0	0	0	0	65	1	0	1	0	66	67
7/22/2010	0	0	0	0	47	7	0	7	0	54	61
7/23/2010	0	0	0	0	38	0	0	0	3	41	41
7/24/2010	0	0	0	0	48	3	0	3	3	54	57
7/25/2010	0	0	0	0	62	3	0	4	4	69	73
7/26/2010	0	0	0	0	64	5	0	1	0	69	70
7/27/2010	0	0	0	0	52	0	0	0	3	55	55
7/28/2010	0	0	0	0	32	8	0	2	1	41	43
7/29/2010	1	0	0	1	72	3	0	3	0	75	79
7/30/2010	0	0	0	0	76	7	0	1	0	83	84
7/31/2010	0	0	0	0	58	2	0	0	7	67	67
Total	1	0	0	1	1,354	111	0	95	37	1,502	1,598
Percent	0.06%	0.00%	0.00%	0.06%	84.73%	6.95%	0.00%	5.94%	2.32%	93.99%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Mammoth Mountain Inn	77	4.82%
Juniper Springs Summit	39	2.44%
HWY 203, Shilo Inn	142	8.89%
June Mountain Ski Area	5	0.31%
Rush Creek Trailhead	4	0.25%
Lake View Lodge	21	1.31%
Forest Service Center	14	0.88%
Tioga Mobil Gas Mart	33	2.07%
Tuolumne Meadows Store	264	16.52%
Tuolumne Meadows Visitor Center	18	1.13%
White Wolf Lodge	34	2.13%
Crane Flat Gas Station	10	0.63%
Yosemite Visitor Center	888	55.57%
Mammoth Lakes Park & Ride	49	3.07%
Totals	1598	100.00%

LOAD FACTOR ANALYSIS : July 01 - July 31, 2010

Below please find the load factor calculations for the YARTS runs operated by VIA for July 01 through July 31, 2010. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
02	1,591	1,031	64.80%	Yosemite Visitor Center - Outbound
01	1,635	567	34.68%	Mammoth Mountain Inn - Inbound
Total	3,226	1,598	49.54%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor
02	1,081	735	67.99%
01	1,103	383	34.72%
Total	2,184	1,118	51.19%

Yosemite Visitor Center - Outbound

Mammoth Mountain Inn - Inbound

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
02	510	296	58.04%	Yosemite Visitor Center - Outbound
01	532	184	34.59%	Mammoth Mountain Inn - Inbound
Total	1,042	480	46.07%	

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 120E/395 runs for July 01 through July 31, 2010.

Daily - All Routes

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01	1	0	0	462	32	61	0	11	567
02	0	0	0	892	63	50	0	26	1031
Total	1	0	0	1,354	95	111	0	37	1,598
Percent	0.06%	0.00%	0.00%	84.73%	5.94%	6.95%	0.00%	2.32%	100.00%

Weekdays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01	1	0	0	302	25	47	0	8	383
02	0	0	0	636	45	43	0	11	735
Total	1	0	0	938	70	90	0	19	1,118
Percent	0.09%	0.00%	0.00%	83.90%	6.26%	8.05%	0.00%	1.70%	100.00%

Weekends/Holidays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01	0	0	0	160	7	14	0	3	184
02	0	0	0	256	18	7	0	15	296
Total	0	0	0	416	25	21	0	18	480
Percent	0.00%	0.00%	0.00%	86.67%	5.21%	4.38%	0.00%	3.75%	100.00%

OPERATING STATISTICS

REVENUE MILES July 01 - July 31 2010

From July 01 through July 31, 2010 VIA Hwy 120E/395 operated a total of 8,000 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekdays					
		01	22	125	2,750
		02	21		2,625
Total Mileage					5,375

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
		01	10	125	1,250
		02	9		1,125
Total Mileage					2,375

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Holidays					
		01	1	125	125
		02	1		125
Total Mileage					250
Grand Total					8,000

REVENUE HOURS

From July 01 through July 31, 2010 VIA HWY 120 E / 395 provided a total of 246.5 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekdays					
		01	22	3.90	85.80
		02	21	3.80	79.80
Total Hours					165.60

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
		01	10	3.90	39.00
		02	9	3.80	34.20
Total Hours					73.20

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Holidays					
		01	1	3.90	3.90
		02	1	3.80	3.80
Total Hours					7.70
Grand Total					246.50

Passengers Left / Wheelchair Usage

Bus Full / # of Passengers Left

Run Date	Route	Total Left
7/1/2010	01	0
7/3/2010	01	0
	Grand Total	0

Multi-Use Passes

Run Date	Route	Total Left
7/1/2010	01	0
7/3/2010	01	0
	Grand Total	0

Wheel Chair

Run Date	Route	Total Left
7/1/2010	01	0
7/3/2010	01	0
	Grand Total	0