

June 6, 2008

Mr. Whittington
Merced County Association of Governments
369 W. 18th Street
Merced, CA 95340

RE: YARTS Monthly Report: May 1 - 31, 2008

Dear Mr. Whittington,

In accordance with the summer contract agreement between the Yosemite Area Transportation System Joint Powers Authority (YARTS JPA) and VIA Adventures, Inc. attached please find the monthly summary of operating statistics for May 1 - 31, 2008.

Please feel free to contact me directly at 384-1315 should you have questions or need additional information.

Sincerely,

Denise Demery
YARTS Program Manager

RIDERSHIP

A total of 7,208 passengers were carried on the HWY 140 system by VIA. Of these, 1,319 were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	YCS	NPS	Other	Total Employees	Adult Paid	Sr/Child Paid	Commuter Paid	Child Free	Amtrak Paid	Total Paid	Total
5/1/2008	13	52	25	90	81	2	21	6	23	127	223
5/2/2008	23	24	3	50	86	6	15	5	31	138	193
5/3/2008	4	5	1	10	81	11	7	3	37	136	149
5/4/2008	11	3	2	16	67	5	3	2	42	117	135
5/5/2008	3	55	12	70	69	22	34	0	49	174	244
5/6/2008	17	62	17	96	77	10	35	1	41	163	260
5/7/2008	17	61	8	86	91	4	33	5	31	159	250
5/8/2008	21	40	4	65	77	4	23	4	26	130	199
5/9/2008	19	35	11	65	62	14	26	0	47	149	214
5/10/2008	8	1	6	15	64	13	38	14	45	160	189
5/11/2008	0	9	5	14	86	5	1	5	45	137	156
5/12/2008	7	52	11	70	99	6	24	5	98	227	302
5/13/2008	12	80	15	107	107	21	23	10	59	210	327
5/14/2008	16	57	6	79	96	19	35	4	56	206	289
5/15/2008	25	38	4	67	78	11	30	4	60	179	250
5/16/2008	15	33	6	54	82	6	30	4	25	143	201
5/17/2008	7	13	1	21	101	2	3	2	52	158	181
5/18/2008	5	13	3	21	78	7	0	7	80	165	193
5/19/2008	4	53	6	63	109	20	37	11	28	194	268
5/20/2008	24	67	6	97	143	31	34	12	58	266	375
5/21/2008	8	60	8	76	118	10	23	9	51	202	287
5/22/2008	17	57	11	85	97	15	25	9	26	163	257
5/23/2008	14	26	1	41	114	11	15	7	39	179	227
5/24/2008	4	16	2	22	135	6	1	14	42	184	220
5/25/2008	1	16	4	21	76	6	7	9	23	112	142
5/26/2008	1	17	2	20	109	5	6	6	27	147	173
5/27/2008	23	64	16	103	112	9	24	10	48	193	306
5/28/2008	25	69	10	104	159	11	23	13	27	220	337
5/29/2008	7	64	7	78	122	15	22	5	38	197	280
5/30/2008	14	26	9	49	92	16	14	2	30	152	203
5/31/2008	6	4	0	10	120	4	5	4	35	164	178
Total	371	1,172	222	1,765	2,988	327	617	192	1,319	5,251	7,208
Percent	5.15%	16.26%	3.08%	24.49%	41.45%	4.54%	8.56%	2.66%	18.30%	72.85%	100.00%

Ridership Excluding Amtrak

Date	YCS	NPS	Other	Total Employees	Adult Paid	Commuter Paid	Child Free	Sr/Child Paid	Total Paid	Total
5/1/2008	13	52	25	90	81	21	6	2	104	200
5/2/2008	23	24	3	50	86	15	5	6	107	162
5/3/2008	4	5	1	10	81	7	3	11	99	112
5/4/2008	11	3	2	16	67	3	2	5	75	93
5/5/2008	3	55	12	70	69	34	0	22	125	195
5/6/2008	17	62	17	96	77	35	1	10	122	219
5/7/2008	17	61	8	86	91	33	5	4	128	219
5/8/2008	21	40	4	65	77	23	4	4	104	173
5/9/2008	19	35	11	65	62	26	0	14	102	167
5/10/2008	8	1	6	15	64	38	14	13	115	144
5/11/2008	0	9	5	14	86	1	5	5	92	111
5/12/2008	7	52	11	70	99	24	5	6	129	204
5/13/2008	12	80	15	107	107	23	10	21	151	268
5/14/2008	16	57	6	79	96	35	4	19	150	233
5/15/2008	25	38	4	67	78	30	4	11	119	190
5/16/2008	15	33	6	54	82	30	4	6	118	176
5/17/2008	7	13	1	21	101	3	2	2	106	129
5/18/2008	5	13	3	21	78	0	7	7	85	113
5/19/2008	4	53	6	63	109	37	11	20	166	240
5/20/2008	24	67	6	97	143	34	12	31	208	317
5/21/2008	8	60	8	76	118	23	9	10	151	236
5/22/2008	17	57	11	85	97	25	9	15	137	231
5/23/2008	14	26	1	41	114	15	7	11	140	188
5/24/2008	4	16	2	22	135	1	14	6	142	178
5/25/2008	1	16	4	21	76	7	9	6	89	119
5/26/2008	1	17	2	20	109	6	6	5	120	146
5/27/2008	23	64	16	103	112	24	10	9	145	258
5/28/2008	25	69	10	104	159	23	13	11	193	310
5/29/2008	7	64	7	78	122	22	5	15	159	242
5/30/2008	14	26	9	49	92	14	2	16	122	173
5/31/2008	6	4	0	10	120	5	4	4	129	143
Total	371	1,172	222	1,765	2,988	617	192	327	3,932	5,889
Percent	6.30%	19.90%	3.77%	29.97%	50.74%	10.48%	3.26%	5.55%	66.77%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Merced Mall/Targ	64	0.89%
Airport	3	0.04%
Merced College	57	0.79%
Mall (PG&E)	5	0.07%
Downtown (Court	20	0.28%
Amtrak	936	12.99%
Transpo	347	4.81%
Catheys Valley	114	1.58%
MPMidtown	272	3.77%
Roadside Rest	489	6.78%
MPVstrCenter	186	2.58%
KOA	327	4.54%
MidPines	226	3.14%
MPPO	119	1.65%
Bug Hostel	272	3.77%
Cedar Lodge	113	1.57%
NPS Maintenance	178	2.47%
Barium Mine Rd	142	1.97%
El Portal PO	257	3.57%
YV Lodge	386	5.36%
YosVCenter	798	11.07%
Curry Village	678	9.41%
Ahwahnee	119	1.65%
YosLodge	987	13.69%
Modesto Amtrak	113	1.57%
Totals	7208	100.00%

LOAD FACTOR ANALYSIS : May 01 - May 31, 2008

Below please find the load factor calculations for the HWY 140 runs operated by VIA for May 01 through May 31, 2008. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

WITH AMTRAK

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
01B	546	544	99.63%	Inbound 5:52 am Service from Mariposa to YV
02B	806	580	71.96%	Inbound 6:24 am Service from Mariposa to YV
2.2A	338	143	42.31%	Inbound Service 6:am to YV from Merced
03B	806	650	80.65%	Inbound 7:00am Service to YV from Merced
Ex 21	165	113	68.48%	Inbound 9:49 am Service from Modesto to Yosemite
04B	468	311	66.45%	Inbound 8:45am Service to YV from Merced
4.2B	266	231	86.84%	Inbound 9:00 am Service from Merced to YV
5B	468	382	81.62%	Inbound 11:00 am Service to YV from Merced
Ex 05B1	26	19	73.08%	Inbound 11:00 am Service to YV from Merced
5B2	274	194	70.80%	Inbound Service 10:45am to YV from Merced
5A	338	63	18.64%	Inbound Service 11:15am to YV from Merced
06B	338	271	80.18%	Inbound 5:00pm Service YV from Merced
Ex 06B1	25	19	76.00%	Inbound 5 pm Service YV from Merced
6.1	464	192	41.38%	Inbound 5pm Service to Midpines from Merced
Ex 6B5	26	9	34.62%	Inbound 5 pm Service YV from Merced
07	538	220	40.89%	Outbound 6:30am Service from Hostel to Merced
08B	806	585	72.58%	Outbound 10:00am Service from YV to Merced
9B	468	494	105.56%	Outbound 4:15 pm Service from YV to Merced
9B1	274	289	105.47%	Outbound Service 3:45pm from YV to Merced
9A	338	235	69.53%	Outbound Service 4:15pm from YV to Merced
Ex 22	146	100	68.49%	Outbound 4:20 pm Service YV to Modesto
10B	806	520	64.52%	Outbound 4:35 pm Service from YV to Mariposa
11B	468	313	66.88%	Outbound 5:15 pm Service from YV to Merced

Runs	Max Load Capacity	Ridership	Load Factor	
11B1	266	211	79.32%	Outbound 5:20 pm Service from YV to Merced
12B	468	213	45.51%	Outbound 5:45pm Service from YV to Merced
12.2B	338	136	40.24%	Outbound 5:45 pm Service from YV to Merced
12A	338	119	35.21%	Outbound 6:45 pm Service from YV to Merced
14.1B	338	52	15.38%	Outbound 8:20 pm Service from YV to Merced
Total	10,946	7,208	65.85%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
01B	546	544	99.63%	Inbound 5:52 am Service from Mariposa to YV
02B	546	450	82.42%	Inbound 6:24 am Service from Mariposa to YV
2.2A	234	110	47.01%	Inbound Service 6:am to YV from Merced
03B	546	440	80.59%	Inbound 7:00am Service to YV from Merced
Ex 21	165	113	68.48%	Inbound 9:49 am Service from Modesto to Yosemite
04B	312	199	63.78%	Inbound 8:45am Service to YV from Merced
4.2B	194	162	83.51%	Inbound 9:00 am Service from Merced to YV
5B	312	244	78.21%	Inbound 11:00 am Service to YV from Merced
Ex 05B1	26	19	73.08%	Inbound 11:00 am Service to YV from Merced
5B2	178	135	75.84%	Inbound Service 10:45am to YV from Merced
5A	234	50	21.37%	Inbound Service 11:15am to YV from Merced
06B	234	223	95.30%	Inbound 5:00pm Service YV from Merced
Ex 06B1	25	19	76.00%	Inbound 5 pm Service YV from Merced
6.1	308	148	48.05%	Inbound 5pm Service to Midpines from Merced
07	538	220	40.89%	Outbound 6:30am Service from Hostel to Merced
08B	546	419	76.74%	Outbound 10:00am Service from YV to Merced
9B	312	352	112.82%	Outbound 4:15 pm Service from YV to Merced
9B1	178	218	122.47%	Outbound Service 3:45pm from YV to Merced
9A	234	186	79.49%	Outbound Service 4:15pm from YV to Merced
Ex 22	48	29	60.42%	Outbound 4:20 pm Service YV to Modesto
10B	546	431	78.94%	Outbound 4:35 pm Service from YV to Mariposa
11B	312	254	81.41%	Outbound 5:15 pm Service from YV to Merced
11B1	194	165	85.05%	Outbound 5:20 pm Service from YV to Merced
12B	312	134	42.95%	Outbound 5:45pm Service from YV to Merced
12.2B	234	109	46.58%	Outbound 5:45 pm Service from YV to Merced
12A	234	86	36.75%	Outbound 6:45 pm Service from YV to Merced
14.1B	234	33	14.10%	Outbound 8:20 pm Service from YV to Merced
Total	7,782	5,492	70.57%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
02B	260	130	50.00%	Inbound 6:24 am Service from Mariposa to YV
2.2A	104	33	31.73%	Inbound Service 6:am to YV from Merced
03B	260	210	80.77%	Inbound 7:00am Service to YV from Merced
04B	156	112	71.79%	Inbound 8:45am Service to YV from Merced
4.2B	72	69	95.83%	Inbound 9:00 am Service from Merced to YV
5B	156	138	88.46%	Inbound 11:00 am Service to YV from Merced
5B2	96	59	61.46%	Inbound Service 10:45am to YV from Merced
5A	104	13	12.50%	Inbound Service 11:15am to YV from Merced
06B	104	48	46.15%	Inbound 5:00pm Service YV from Merced
6.1	156	44	28.21%	Inbound 5pm Service to Midpines from Merced
Ex 6B5	26	9	34.62%	Inbound 5 pm Service YV from Merced
08B	260	166	63.85%	Outbound 10:00am Service from YV to Merced
9B	156	142	91.03%	Outbound 4:15 pm Service from YV to Merced
9B1	96	71	73.96%	Outbound Service 3:45pm from YV to Merced
9A	104	49	47.12%	Outbound Service 4:15pm from YV to Merced
Ex 22	98	71	72.45%	Outbound 4:20 pm Service YV to Modesto
10B	260	89	34.23%	Outbound 4:35 pm Service from YV to Mariposa
11B	156	59	37.82%	Outbound 5:15 pm Service from YV to Merced
11B1	72	46	63.89%	Outbound 5:20 pm Service from YV to Merced
12B	156	79	50.64%	Outbound 5:45pm Service from YV to Merced
12.2B	104	27	25.96%	Outbound 5:45 pm Service from YV to Merced
12A	104	33	31.73%	Outbound 6:45 pm Service from YV to Merced
14.1B	104	19	18.27%	Outbound 8:20 pm Service from YV to Merced
Total	3,164	1,716	54.24%	

WITHOUT AMTRAK

Daily - All Routes

Runs	Max Load Capacity	Ridership	Load Factor	
01B	546	543	99.45%	Inbound 5:52 am Service from Mariposa to YV
02B	806	578	71.71%	Inbound 6:24 am Service from Mariposa to YV
2.2A	338	143	42.31%	Inbound Service 6:am to YV from Merced
03B	806	636	78.91%	Inbound 7:00am Service to YV from Merced
04B	468	235	50.21%	Inbound 8:45am Service to YV from Merced
4.2B	266	178	66.92%	Inbound 9:00 am Service from Merced to YV
5B	468	157	33.55%	Inbound 11:00 am Service to YV from Merced
5B2	274	90	32.85%	Inbound Service 10:45am to YV from Merced
5A	338	28	8.28%	Inbound Service 11:15am to YV from Merced
06B	338	213	63.02%	Inbound 5:00pm Service YV from Merced
Ex 06B1	25	19	76.00%	Inbound 5 pm Service YV from Merced
6.1	464	177	38.15%	Inbound 5pm Service to Midpines from Merced
Ex 6B5	26	9	34.62%	Inbound 5 pm Service YV from Merced
07	538	210	39.03%	Outbound 6:30am Service from Hostel to Merced
08B	806	410	50.87%	Outbound 10:00am Service from YV to Merced
9B	468	369	78.85%	Outbound 4:15 pm Service from YV to Merced
9B1	274	224	81.75%	Outbound Service 3:45pm from YV to Merced
9A	338	202	59.76%	Outbound Service 4:15pm from YV to Merced
10B	806	501	62.16%	Outbound 4:35 pm Service from YV to Mariposa
11B	468	291	62.18%	Outbound 5:15 pm Service from YV to Merced
11B1	266	198	74.44%	Outbound 5:20 pm Service from YV to Merced
12B	468	190	40.60%	Outbound 5:45pm Service from YV to Merced
12.2B	338	117	34.62%	Outbound 5:45 pm Service from YV to Merced
12A	338	119	35.21%	Outbound 6:45 pm Service from YV to Merced
14.1B	338	52	15.38%	Outbound 8:20 pm Service from YV to Merced
Total	10,609	5,889	55.51%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
01B	546	543	99.45%	Inbound 5:52 am Service from Mariposa to YV
02B	546	450	82.42%	Inbound 6:24 am Service from Mariposa to YV
2.2A	234	110	47.01%	Inbound Service 6:am to YV from Merced
03B	546	436	79.85%	Inbound 7:00am Service to YV from Merced
04B	312	170	54.49%	Inbound 8:45am Service to YV from Merced
4.2B	194	124	63.92%	Inbound 9:00 am Service from Merced to YV
5B	312	103	33.01%	Inbound 11:00 am Service to YV from Merced
5B2	178	68	38.20%	Inbound Service 10:45am to YV from Merced
5A	234	16	6.84%	Inbound Service 11:15am to YV from Merced
Ex 06B1	25	19	76.00%	Inbound 5 pm Service YV from Merced
06B	234	179	76.50%	Inbound 5:00pm Service YV from Merced
6.1	308	141	45.78%	Inbound 5pm Service to Midpines from Merced
07	538	210	39.03%	Outbound 6:30am Service from Hostel to Merced
08B	546	294	53.85%	Outbound 10:00am Service from YV to Merced
9B	312	262	83.97%	Outbound 4:15 pm Service from YV to Merced
9B1	178	167	93.82%	Outbound Service 3:45pm from YV to Merced
9A	234	167	71.37%	Outbound Service 4:15pm from YV to Merced
10B	546	412	75.46%	Outbound 4:35 pm Service from YV to Mariposa
11B	312	241	77.24%	Outbound 5:15 pm Service from YV to Merced
11B1	194	160	82.47%	Outbound 5:20 pm Service from YV to Merced
12B	312	118	37.82%	Outbound 5:45pm Service from YV to Merced
12.2B	234	92	39.32%	Outbound 5:45 pm Service from YV to Merced
12A	234	86	36.75%	Outbound 6:45 pm Service from YV to Merced
14.1B	234	33	14.10%	Outbound 8:20 pm Service from YV to Merced
Total	7,543	4,601	61.00%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
02B	260	128	49.23%	Inbound 6:24 am Service from Mariposa to YV
2.2A	104	33	31.73%	Inbound Service 6:am to YV from Merced
03B	260	200	76.92%	Inbound 7:00am Service to YV from Merced
04B	156	65	41.67%	Inbound 8:45am Service to YV from Merced
4.2B	72	54	75.00%	Inbound 9:00 am Service from Merced to YV
5B	156	54	34.62%	Inbound 11:00 am Service to YV from Merced
5B2	96	22	22.92%	Inbound Service 10:45am to YV from Merced
5A	104	12	11.54%	Inbound Service 11:15am to YV from Merced
06B	104	34	32.69%	Inbound 5:00pm Service YV from Merced
6.1	156	36	23.08%	Inbound 5pm Service to Midpines from Merced
Ex 6B5	26	9	34.62%	Inbound 5 pm Service YV from Merced
08B	260	116	44.62%	Outbound 10:00am Service from YV to Merced
9B	156	107	68.59%	Outbound 4:15 pm Service from YV to Merced
9B1	96	57	59.38%	Outbound Service 3:45pm from YV to Merced
9A	104	35	33.65%	Outbound Service 4:15pm from YV to Merced
10B	260	89	34.23%	Outbound 4:35 pm Service from YV to Mariposa
11B	156	50	32.05%	Outbound 5:15 pm Service from YV to Merced
11B1	72	38	52.78%	Outbound 5:20 pm Service from YV to Merced
12B	156	72	46.15%	Outbound 5:45pm Service from YV to Merced
12.2B	104	25	24.04%	Outbound 5:45 pm Service from YV to Merced
12A	104	33	31.73%	Outbound 6:45 pm Service from YV to Merced
14.1B	104	19	18.27%	Outbound 8:20 pm Service from YV to Merced
Total	3,066	1,288	42.01%	

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
Total	371	1,172	222	2,988	192	327	617	1,319	7,208
Percent	5.15%	16.26%	3.08%	41.45%	2.66%	4.54%	8.56%	18.30%	100.00%

Weekdays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01B	112	298	22	78	3	10	20	1	544
02B	21	259	51	71	6	4	38	0	450
03B	8	12	15	264	23	46	68	4	440
04B	1	2	10	102	9	45	1	29	199
06B	0	1	0	129	0	4	45	44	223
07	0	0	0	50	0	7	153	10	220
08B	2	2	0	264	3	6	17	125	419
10B	37	199	11	114	8	32	11	19	431
11B	20	48	26	124	5	8	10	13	254
11B1	11	52	17	58	8	10	4	5	165
12.2B	9	16	2	49	3	7	6	17	109
12A	4	4	1	57	8	7	5	0	86
12B	12	19	5	71	3	3	5	16	134
14.1B	2	1	0	27	1	2	0	0	33
2.2A	4	30	7	51	2	11	5	0	110
4.2B	0	1	3	81	14	23	2	38	162
5A	2	0	0	10	2	1	1	34	50
5B	25	2	1	61	1	5	8	141	244
5B2	3	0	1	57	2	3	2	67	135
6.1	0	0	0	60	0	1	80	7	148
9A	14	44	5	81	10	9	4	19	186
9B	31	65	15	90	11	10	40	90	352
9B1	6	20	4	103	4	9	21	51	218
Ex 05B1	0	0	0	0	0	0	0	19	19
Ex 06B1	0	0	0	19	0	0	0	0	19
Ex 21	0	0	0	0	0	0	0	113	113
Ex 22	0	0	0	0	0	0	0	29	29
Ex Delay	0	0	0	0	0	0	0	0	0
Total	324	1,075	196	2,071	126	263	546	891	5,492
Percent	5.90%	19.57%	3.57%	37.71%	2.29%	4.79%	9.94%	16.22%	100.00%

Weekends/Holidays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
02B	13	49	7	57	0	1	1	2	130
03B	0	2	5	141	12	14	26	10	210
04B	0	0	1	47	6	10	1	47	112
06B	0	0	0	33	1	0	0	14	48
08B	0	1	0	102	2	8	3	50	166
10B	3	4	0	57	9	16	0	0	89
11B	1	5	1	41	2	0	0	9	59
11B1	1	4	0	30	1	0	2	8	46
12.2B	0	5	2	17	0	1	0	2	27
12A	0	6	1	21	0	0	5	0	33
12B	2	11	4	34	2	2	17	7	79
14.1B	0	1	0	18	0	0	0	0	19
2.2A	0	2	0	27	3	1	0	0	33
4.2B	0	1	0	41	9	2	1	15	69
5A	4	0	0	8	0	0	0	1	13
5B	8	0	2	37	5	2	0	84	138
5B2	0	0	0	22	0	0	0	37	59
6.1	0	0	0	31	1	2	2	8	44
9A	0	5	0	24	5	0	1	14	49
9B	15	0	3	73	5	2	9	35	142
9B1	0	1	0	47	3	3	3	14	71
Ex 22	0	0	0	0	0	0	0	71	71
Ex 6B5	0	0	0	9	0	0	0	0	9
Total	47	97	26	917	66	64	71	428	1,716
Percent	2.74%	5.65%	1.52%	53.44%	3.85%	3.73%	4.14%	24.94%	100.00%

PASSENGER FARES BY TYPE EXCLUDING AMTRAK

Daily - All Routes

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
01B	112	298	22	78	3	10	20	543
02B	34	308	58	128	6	5	39	578
03B	8	14	20	405	35	60	94	636
04B	1	2	11	149	15	55	2	235
06B	0	1	0	162	1	4	45	213
07	0	0	0	50	0	7	153	210
08B	2	3	0	366	5	14	20	410
10B	40	203	11	171	17	48	11	501
11B	21	53	27	165	7	8	10	291
11B1	12	56	17	88	9	10	6	198
12.2B	9	21	4	66	3	8	6	117
12A	4	10	2	78	8	7	10	119
12B	14	30	9	105	5	5	22	190
14.1B	2	2	0	45	1	2	0	52
2.2A	4	32	7	78	5	12	5	143
4.2B	0	2	3	122	23	25	3	178
5A	6	0	0	18	2	1	1	28
5B	33	2	3	98	6	7	8	157
5B2	3	0	1	79	2	3	2	90
6.1	0	0	0	91	1	3	82	177
9A	14	49	5	105	15	9	5	202
9B	46	65	18	163	16	12	49	369
9B1	6	21	4	150	7	12	24	224
Ex 05B1	0	0	0	0	0	0	0	0
Ex 06B1	0	0	0	19	0	0	0	19
Ex 21	0	0	0	0	0	0	0	0
Ex 22	0	0	0	0	0	0	0	0
Ex 6B5	0	0	0	9	0	0	0	9
Ex Delay	0	0	0	0	0	0	0	0
Total	371	1,172	222	2,988	192	327	617	5,889
Percent	6.30%	19.90%	3.77%	50.74%	3.26%	5.55%	10.48%	100.00%

Weekdays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
01B	112	298	22	78	3	10	20	543
02B	21	259	51	71	6	4	38	450
03B	8	12	15	264	23	46	68	436
04B	1	2	10	102	9	45	1	170
06B	0	1	0	129	0	4	45	179
07	0	0	0	50	0	7	153	210
08B	2	2	0	264	3	6	17	294
10B	37	199	11	114	8	32	11	412
11B	20	48	26	124	5	8	10	241
11B1	11	52	17	58	8	10	4	160
12.2B	9	16	2	49	3	7	6	92
12A	4	4	1	57	8	7	5	86
12B	12	19	5	71	3	3	5	118
14.1B	2	1	0	27	1	2	0	33
2.2A	4	30	7	51	2	11	5	110
4.2B	0	1	3	81	14	23	2	124
5A	2	0	0	10	2	1	1	16
5B	25	2	1	61	1	5	8	103
5B2	3	0	1	57	2	3	2	68
6.1	0	0	0	60	0	1	80	141
9A	14	44	5	81	10	9	4	167
9B	31	65	15	90	11	10	40	262
9B1	6	20	4	103	4	9	21	167
Ex 05B1	0	0	0	0	0	0	0	0
Ex 06B1	0	0	0	19	0	0	0	19
Ex 21	0	0	0	0	0	0	0	0
Ex 22	0	0	0	0	0	0	0	0
Ex Delay	0	0	0	0	0	0	0	0
Total	324	1,075	196	2,071	126	263	546	4,601
Percent	7.04%	23.36%	4.26%	45.01%	2.74%	5.72%	11.87%	100.00%

Weekends/Holidays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
02B	13	49	7	57	0	1	1	128
03B	0	2	5	141	12	14	26	200
04B	0	0	1	47	6	10	1	65
06B	0	0	0	33	1	0	0	34
08B	0	1	0	102	2	8	3	116
10B	3	4	0	57	9	16	0	89
11B	1	5	1	41	2	0	0	50
11B1	1	4	0	30	1	0	2	38
12.2B	0	5	2	17	0	1	0	25
12A	0	6	1	21	0	0	5	33
12B	2	11	4	34	2	2	17	72
14.1B	0	1	0	18	0	0	0	19
2.2A	0	2	0	27	3	1	0	33
4.2B	0	1	0	41	9	2	1	54
5A	4	0	0	8	0	0	0	12
5B	8	0	2	37	5	2	0	54
5B2	0	0	0	22	0	0	0	22
6.1	0	0	0	31	1	2	2	36
9A	0	5	0	24	5	0	1	35
9B	15	0	3	73	5	2	9	107
9B1	0	1	0	47	3	3	3	57
Ex 22	0	0	0	0	0	0	0	0
Ex 6B5	0	0	0	9	0	0	0	9
Total	47	97	26	917	66	64	71	1,288
Percent	3.65%	7.53%	2.02%	71.20%	5.12%	4.97%	5.51%	100.00%

OPERATING STATISTICS

REVENUE MILES May 01 - May 31 2008

From May 01 through May 31, 2008 VIA HWY 140 operated a total of 33,368 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekdays					
	Mariposa	01B	21	55	1,155
	Mariposa	02B	21	55	1,155
	Merced	03B	21	87	1,827
	Merced	04B	12	87	1,044
	Merced	06B	9	87	783
	Merced	2.2A	9	87	783
	Merced	5A	9	87	783
	Merced	5B	12	87	1,044
	Merced	5B2	9	87	783
	Merced	6.1	12	51	612
	Merced	Ex 05B1	1	87	87
	Merced	Ex 06B1	2	87	174
	Midpines	07	21	51	1,071
	Modesto	Ex 21	3	148	444
	Yosemite	08B	21	87	1,827
	Yosemite	10B	21	55	1,155

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
	Yosemite	11B	12	87	1,044
	Yosemite	11B1	9	87	783
	Yosemite	12.2B	9	87	783
	Yosemite	12A	9	87	783
	Yosemite	12B	12	87	1,044
	Yosemite	14.1B	9	87	783
	Yosemite	4.2B	9	87	783
	Yosemite	9A	9	87	783
	Yosemite	9B	12	87	1,044
	Yosemite	9B1	9	87	783
	Yosemite	Ex 22	1	148	148
	Yosemite	Ex Delay	5	0	0
Total Mileage					23,488

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
	Mariposa	02B	9	55	495
	Merced	03B	9	87	783
	Merced	04B	6	87	522
	Merced	06B	3	87	261
	Merced	2.2A	3	87	261
	Merced	5A	3	87	261
	Merced	5B	6	87	522
	Merced	5B2	3	87	261
	Merced	6.1	6	51	306
	Yosemite	08B	9	87	783
	Yosemite	10B	9	55	495
	Yosemite	11B	6	87	522
	Yosemite	11B1	3	87	261
	Yosemite	12.2B	3	87	261
	Yosemite	12A	3	87	261
	Yosemite	12B	6	87	522
	Yosemite	14.1B	3	87	261
	Yosemite	4.2B	3	87	261
	Yosemite	9A	3	87	261

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
	Yosemite	9B	6	87	522
	Yosemite	9B1	3	87	261
	Yosemite	Ex 22	2	148	296
	Yosemite	Ex 6B5	1	87	87
Total Mileage					8,726

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Holidays					
	Mariposa	02B	1	55	55
	Merced	03B	1	87	87
	Merced	06B	1	87	87
	Merced	2.2A	1	87	87
	Merced	5A	1	87	87
	Merced	5B2	1	87	87
	Yosemite	08B	1	87	87
	Yosemite	10B	1	55	55
	Yosemite	11B1	1	87	87
	Yosemite	12.2B	1	87	87
	Yosemite	12A	1	87	87
	Yosemite	14.1B	1	87	87
	Yosemite	4.2B	1	87	87
	Yosemite	9A	1	87	87
	Yosemite	9B1	1	87	87
Total Mileage					1,241
Grand Total					33,455
Nonchargeable YARTS runs 5 and 9					0
Nonchargeable YARTS extras					-87
YARTS Total					33,368

REVENUE HOURS

From May 01 through May 31, 2008 VIA HWY 140 provided a total of 1,117.5 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekdays					
	Mariposa	01B	21	1.80	37.80
	Mariposa	02B	21	1.70	35.70
	Merced	03B	21	2.90	60.90
	Merced	04B	12	3.10	37.20
	Merced	06B	9	3.30	29.70
	Merced	2.2A	9	2.90	26.10
	Merced	5A	9	3.30	29.70
	Merced	5B	12	3.30	39.60
	Merced	5B2	9	2.90	26.10
	Merced	6.1	12	1.60	19.20
	Merced	Ex 05B1	1	3.30	3.30
	Merced	Ex 06B1	2	3.30	6.60
	Midpines	07	21	1.30	27.30
	Modesto	Ex 21	3	4.00	12.00
	Yosemite	08B	21	3.10	65.10
	Yosemite	10B	21	1.70	35.70
	Yosemite	11B	12	2.90	34.80

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
	Yosemite	11B1	9	2.90	26.10
	Yosemite	12.2B	9	2.90	26.10
	Yosemite	12A	9	2.90	26.10
	Yosemite	12B	12	3.00	36.00
	Yosemite	14.1B	9	3.30	29.70
	Yosemite	4.2B	9	3.10	27.90
	Yosemite	9A	9	2.60	23.40
	Yosemite	9B	12	2.60	31.20
	Yosemite	9B1	9	2.60	23.40
	Yosemite	Ex 22	1	4.00	4.00
	Yosemite	Ex Delay	5	1.00	5.00
Total Hours					785.70

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
	Mariposa	02B	9	1.70	15.30
	Merced	03B	9	2.90	26.10
	Merced	04B	6	3.10	18.60
	Merced	06B	3	3.30	9.90
	Merced	2.2A	3	2.90	8.70
	Merced	5A	3	3.30	9.90
	Merced	5B	6	3.30	19.80
	Merced	5B2	3	2.90	8.70
	Merced	6.1	6	1.60	9.60
	Yosemite	08B	9	3.10	27.90
	Yosemite	10B	9	1.70	15.30
	Yosemite	11B	6	2.90	17.40
	Yosemite	11B1	3	2.90	8.70
	Yosemite	12.2B	3	2.90	8.70
	Yosemite	12A	3	2.90	8.70
	Yosemite	12B	6	3.00	18.00
	Yosemite	14.1B	3	3.30	9.90
	Yosemite	4.2B	3	3.10	9.30
	Yosemite	9A	3	2.60	7.80

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
	Yosemite	9B	6	2.60	15.60
	Yosemite	9B1	3	2.60	7.80
	Yosemite	Ex 22	2	4.00	8.00
	Yosemite	Ex 6B5	1	3.30	3.30
Total Hours					293.00

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Holidays					
	Mariposa	02B	1	1.70	1.70
	Merced	03B	1	2.90	2.90
	Merced	06B	1	3.30	3.30
	Merced	2.2A	1	2.90	2.90
	Merced	5A	1	3.30	3.30
	Merced	5B2	1	2.90	2.90
	Yosemite	08B	1	3.10	3.10
	Yosemite	10B	1	1.70	1.70
	Yosemite	11B1	1	2.90	2.90
	Yosemite	12.2B	1	2.90	2.90
	Yosemite	12A	1	2.90	2.90
	Yosemite	14.1B	1	3.30	3.30
	Yosemite	4.2B	1	3.10	3.10
	Yosemite	9A	1	2.60	2.60
	Yosemite	9B1	1	2.60	2.60
Total Hours					42.10
Grand Total					1,120.80
Nonchargeable YARTS runs 5 and 9					0.00
Nonchargeable YARTS extras					-3.30
YARTS Total					1,117.50

Passengers Left / Wheelchair Usage

Bus Full / # of Passengers Left

Run Date	Route	Total Left
5/3/2008	03B	6
5/21/2008	4.2B	8
5/23/2008	08B	6
5/26/2008	5B2	3
5/27/2008	06B	13
5/28/2008	9B1	9
5/31/2008	08B	1
	Grand Total	46

Multi-Use Passes

Run Date	Route	Total Left
5/1/2008	9B	5
5/1/2008	04B	3
5/2/2008	10B	3
5/2/2008	04B	3
5/11/2008	11B	3
5/13/2008	9B	2
5/13/2008	03B	5
5/14/2008	03B	2
5/16/2008	9B	4
5/16/2008	01B	1
5/16/2008	03B	1
5/18/2008	03B	3
5/18/2008	02B	1
5/20/2008	9A	15
5/20/2008	03B	15

5/22/2008	03B	3
5/26/2008	9B1	2
5/26/2008	2.2A	4
5/29/2008	12A	1
	Grand Total	76

Wheel Chair

Run Date	Route	Total Left
5/1/2008	02B	1
5/1/2008	9B	1
5/2/2008	02B	1
5/5/2008	02B	1
5/5/2008	9B	1
5/6/2008	02B	1
5/6/2008	10B	1
5/7/2008	02B	1
5/8/2008	03B	1
5/8/2008	10B	1
5/9/2008	9B	1
5/9/2008	02B	1
5/12/2008	02B	1
5/13/2008	02B	1
5/13/2008	9B	1
5/14/2008	02B	1
5/16/2008	02B	1
5/19/2008	10B	1
5/19/2008	02B	1
5/21/2008	02B	1
5/22/2008	02B	1
5/23/2008	9A	1

5/23/2008	02B	1
5/26/2008	12.2B	1
5/26/2008	5A	1
5/27/2008	9A	1
5/28/2008	9A	1
5/28/2008	02B	1
5/29/2008	02B	1
5/30/2008	02B	1
	Grand Total	30

ACCIDENTS/INCIDENTS

There were zero (0) accidents/incidents on VIA YARTS vehicle during the month of May 1 - 31, 2008.

ROAD CALLS

There were zero (0) road calls during the month of May 1 – 31, 2008.

SERVICE DELAYS

There were five (5) service delays during the month of May 1 - 31, 2008.

5/13/08	Run 6	Service delayed 1 hour due to operational error. See “Missed Runs.”
5/27/08	Run 6	Service delayed 30 minutes due to heavy passenger counts.
5/28/08	Runs 6 & 14	Service delayed 30 minutes due to heavy passenger counts.
5/31/08	Run 6	Service delayed for Target pick up due to driver error.

MISSED RUNS

There were two (2) missed VIA YARTS trips during the period of May 1 - 31, 2008.

5/13/08	Run 6	Service delayed 1 hour due to operational error.
5/31/08	Run 6	Missed Run due to driver error.

EXTRA TRIPS

There were four (4) extra Highway 140 VIA YARTS trips (3 chargeable and 1 nonchargeable) operating during the period of May 1 - 31, 2008. There were two (2) one-way trips from Yosemite to Modesto and one (1) round-trip from Modesto to Yosemite.

MAINTENANCE

VIA YARTS Buses are kept maintained regularly. Currently buses are rotated among runs to evenly distribute miles across the fleet. Regular buses are assigned to each route.

CUSTOMER SERVICE

A total of **695** YARTS customer inquiry calls were received in the VIA YARTS offices during the period from May 1 - 31, 2008. A comprehensive log of incoming calls by type, including calls regarding customer complaints, commendations, and recommendations is maintained and monitored continually.

Count on All Calls

- 294 Calls received on schedule issues and questions for Hwy 140 Corridor.
- 72 Calls received on Mammoth Lake schedule information.
- 0 Calls received on Coulterville schedule information.
- 26 Calls received on park information (lodging, tours, camping, etc.)
- 294 Miscellaneous calls (lost & found, hang up calls, etc.)
- 9 Calls received as customer complaints.
- 695** Total

CUSTOMER COMPLAINTS AND FOLLOW UP ACTIONS

There were nine (9) customer complaints received by phone and correspondence during the month of May 1 - 31, 2008.

- | | | |
|----------------|--------------|---|
| 5/07/08 | Run 2 | Customer called from Yosemite View Lodge and asked where the bus was for Run 2.

Follow up showed the customer was waiting at the wrong location. YARTS picks up at the outside shelter, she was waiting at the inside shelter. Driver picked up four passengers. |
| 5/08/08 | Run 8 | Mariposa Visitors Center called and asked where the bus was for Run 8.

Follow up showed the bus was running behind schedule due to construction in the park. |
| 5/12/08 | Run 8 | Customer called and asked where the bus was for Run 8.

Follow up showed the bus was running behind schedule due to construction in the park. |

- 5/13/08** **Run 6** Four customers called and asked where the bus was for Run 6.
- Follow up showed the bus was running 1 hour behind schedule due to an operational error.
- 5/28/08** **Runs 12 & 14** Customer called and asked where the bus was for Run 12. He was waiting at the Visitors Center and claims no bus showed up.
- Follow up showed Run 12 driver picked up 4 passengers at the Visitors Center and Run 14 was running 40 minutes behind schedule due to heavy passenger counts.
- 5/28/08** **Run 9A** Customer called from Curry Village and asked where the bus was for Run 9A.
- Follow up showed the customer thought the pick up time was 4:15 pm at Curry Village. The correct pick up time at Curry is 4:00 pm, whereas 4:15 pm is the pick up time at Yosemite Lodge.

OTHER

Wheel Chair Request

There were thirty (**30**) wheelchair requests filled for the month of May 1 - 31, 2008. Seven (**7**) wheelchair buses are available to accommodate YARTS passengers who request transportation 48 hours in advance and in accordance with ADA and transit requirements.

Construction & Traffic Delays

There were 15 -minute to 1 -hour delays on all runs for the month of May 1 - 31, 2008 due to road construction and traffic in the park. Five (5) additional service hours were charged to YARTS for Run 14, which was delayed 1 hour each night from May 19 – 23, 2008 due to construction.

Spring/Summer 2008 Highway 140 & Highway 120/395 E Schedule Changes

The summer schedule went into effect as of May 19, 2008. Changes entailed Run 6 going all the way into the park and adding Run 14. Runs 2A, 5A, 9A & 12A were also added with the intent of accommodating the increasing summer ridership until the new bridges are complete.

The Mammoth schedule went into effect on May 31, 2008. The runs will operate on weekends only during June and September, and daily in July and August.

Mariposa Parade

Alternate routing was used during the Mariposa Parade on May 3, 2008. Run 5 was delayed 12 minutes due to parade detours.